Retrieving Parent Connect PIN or Password Process

In order to provide secure access to Parent Connect, parents or guardians who lost their password or PIN will follow the following steps:

- 1. Go to: https://dearbornschools.org/parent-community-portal/
- 2. Click on the Parent Connect Link



Click on the Forgot Your PIN link OR Forgot Your Password link.



a. If retrieving your PIN, type in your **email address** and press the **submit** button.

b. If retrieving your Password, type in your **email address** and press the **submit** button.

ParentConnection Login Information Please enter your email address. Your Password will be emailed to you. If you are still experiencing problems logging in, please contact your student's school for additional assistance. Email Address: Email Address: Note: Information sent through email is not protected from interception by other parties. It is recommended that, after successful login, you click on the 'Account' link and change your account password.

Submit

5. Your PIN or Password will be sent to the email address you provided.